



Thursday, September 17, 2026

Dear Families and Guests,

We are pleased to share an update regarding the precautionary measures Quest Food Management Services put in place earlier this summer in response to the multistate Cyclospora outbreak.

On September 11, the CDC officially declared the outbreak closed, and the FDA confirmed that all recalled product associated with the original July notice has been removed from the supply chain.

Although public health officials provided the all clear, our Culinary and Procurement teams took additional time to work directly with our distributors to verify sourcing and ensure safe, reliable inventory was in place before returning the affected ingredients to our programs.

Beginning Monday, September 21, Quest will resume serving iceberg lettuce and fresh jalapeños in our dining programs.

Food safety remains one of our highest priorities. We will continue working closely with our approved distributors to verify product sourcing and traceability while monitoring guidance from the FDA, CDC, and other public health authorities.

We appreciate your understanding and trust as we took these additional precautions. It is a responsibility we take seriously, and we remain committed to providing safe, high quality meals to the students and communities we serve.

Sincerely,

Nick Saccaro

A handwritten signature in black ink that reads "Nicholas Saccaro".

CEO

Quest Food Management Services